

Why choose a Resolution member?

When you work with a Resolution member you can expect a constructive approach to resolving your family matters, that considers the needs of the whole family.

Look for the Resolution member logo

Resolution members follow a Code of Practice.

This means:

- **Listening** to you, being honest with you and treating you with respect.
- **Explaining** all the options and giving you confidence to make the right decisions.
- **Helping** you focus on what's important in the long-term.
- **Helping** you balance financial and emotional costs with what you want to achieve.
- **Working** with others to find the right approach and the best solutions for you.
- **Managing** stress in what can be an already stressful situation.



How I work as a Resolution member

Resolution is a community of family justice professionals who are committed to a constructive way of working with families and individuals. All members follow a Code of Practice.

This means that as a Resolution member, I will:

- Reduce or manage any conflict and confrontation; for example, by not using inflammatory language.
- Support and encourage families to put the best interests of any children first.
- Act with honesty, integrity and objectivity.
- Help clients understand and manage the potential long-term financial and emotional consequences of decisions.
- Listen to and treat everyone with respect and without judgement.
- Use my experience and knowledge to guide clients through the options available to them.
- Continually develop my knowledge and skills.
- Use the Resolution Good Practice Guides in my day-to-day work.
- Work with other Resolution members to support this Code and put it at the heart of everything I do.