

LAA cyber incident information updates

Access to CCMS has been restored and should be fully functional for applications, amendments, prior authorities, POAs, and billing. From 15 December the LAA has required all applications, prior authorities and amendments to be submitted via CCMS or Civil Apply – [more information](#).

[This LAA web page](#) explains how the LAA is treating work received during the contingency period.

Monthly payment for controlled work continues to be through the contingency process for January; but Submit A Bulk Claim will be compulsory from February onwards (see below).

There is more information across the whole legal aid scheme, on the LAA's [cyber security incident page](#). This provides updates by topic. If you scroll down to the bottom and click 'show all updates', it gives brief descriptions of updates and when they were added. At the time of writing it was last updated on 6 January 2026.

See also the [LAA's FAQs page](#). At the time of writing it was last updated on 5 December 2025.

The Average Payment Scheme continued until 12 January 2026, with final payments to be made on 19 January 2026.

A staggered recoupment process will begin on Monday 26 January, 2 weeks after the last opt-in date, with the first recoupments being applied to payments received on 2 February. This will allow time for bill submissions and receipts of payments and minimise risks of deficits forming on accounts.

For more information see [Legal Aid Agency cyber security incident - GOV.UK](#). For guidance on how to submit claims via CCMS, please see [Civil legal Aid – Legal Aid Learning](#)