

Reconciliation of contingency claims with SaBC claims

What happens after 20 March?

During the cyber-incident period, the LAA made contingency payments without the supporting claims data they ordinarily require. Now that SaBC is fully operational, the LAA needs to reconcile these payments against claims before the end of the 2025–26 financial year.

This **does not** mean that any overpayments must be repaid by 31st March 2026; but the LAA must be able to demonstrate how the payments made during contingency match the claims that have now been submitted.

Once submissions are uploaded, the LAA will review the account at the end of March 2026 before any reconciliation takes place. You will then receive a statement for all accounts showing the value of contingency submissions against actual submissions on 23 March.

If you have been paid more than the value of work submitted, they will confirm any difference in value between contingency submissions and actual submissions. The LAA will write to you setting out the difference on 2 April.

What will happen if there are significant differences in the figures?

The LAA do not envisage that there will be significant discrepancies between the claims that made under contingency and claims now being entered into SaBC as 95% of claims submitted to date indicate either a relatively small differences, or that providers may have claimed less in contingency payments than the value of the work they actually did.

However, if there is a significant difference in the figures, your Contract Manager will contact you to discuss this. This will provide an opportunity to rectify any issues, omissions or air concerns about the repayment of any sums owed by the LAA or to you.

How will this impact on payments received on 5 May?

Final reconciliation will be reflected in the payment made on 5 May 2026:

- Any underpayments will be paid
- Any overpayments will begin to be offset against future submissions

The LAA asks you to upload your submissions as soon as possible. If you have any issues, please contact your Contract Manager or the dedicated email service: submitabulkclaimqueries@justice.gov.uk.