

Resolution working for you - Gateway evidence checking service

We are delighted that the LAA has agreed to retain the gateway evidence checking service which they introduced during the cyber security incident period. We know that members find it useful, so we asked them to continue it when they were planning to withdraw it.

This email service enables you to check with the LAA whether evidence would be considered valid to bring the matter into scope, e.g. before delegated functions are used. You can email: GatewayEvidenceCheck@justice.gov.uk. They aim to respond to these emails within 48 hours.

The LAA answered about 1,138 provider gateway evidence queries between November 2025 and February 2026. The main feedback points from the team are:

- Review the evidence first and highlight the part you believe meets the criteria or you are unsure of
- They should not need to check non molestation orders, certificates of convictions, or health professional's letters that use the LAA template. as they should meet [the evidence requirements](#)
- Provide the parties names, proceedings applied for and the client's involvement as well children's names and where they live where applicable.
- Please don't copy clients or provide this email address to domestic abuse services. This email service is for legal aid providers.
- DVSS letters and Child protection plans seem to cause the most problems for providers