

SaBC June changes

Changes to the “Delete user” function in Sign in to Legal Aid Services

From Thursday 18 June, users with the Provider Administrator role for Sign in to Legal Aid Services (SiLAS) will be asked to select a reason when deleting a user from their organisation.

Deleting a user permanently removes their account and access to any LAA systems. If a user's absence is only temporary, the “Disable” feature should be used, as it allows disabled accounts to be reactivated at a later date.

Provider Administrators cannot delete Multi-firm users, they can only revoke access to a specific organisation.

Email Notifications for Monthly Claim Submissions on Submit a Bulk Claim

Email confirmations for successful monthly claim submissions have been available since Thursday 18 June and are sent to the email addresses of the SiLAS user who made the submission on SaBC.

VHCC references changed to HCF

The existing ‘VHCC’ (Very High-Cost Cases) references within CCMS have been updated to reflect the High-Cost Family (HCF) team rebrand from Friday 19 June:

- ‘VHCC Enquiry’ task type will be renamed ‘HCF Enquiry’ to reflect the team’s name and reduce confusion. Providers will see updated ‘HCF Enquiry’ options when submitting case queries through CCMS.
- Request Type dropdown lists will display in alphabetical order, making it easier to locate the correct option.

Change to Date Fields in CCMS Means and Merits Interviews

From Friday 19 June, date fields within the means and merits interviews have been updated to standard date entry fields.

- Users will no longer need to select dates using a calendar picker.
- Most date fields will allow users to manually enter dates in the format DD/MM/YYYY. Date fields will include example text showing the required date format.

This change was introduced to improve consistency across Apply and CCMS by aligning date fields with MoJ / Government Digital Service (GDS) standards. The changes will also improve the usability and appearance of screens containing date fields.

Updates to Income and Capital Disregards Screens

From Friday 19 June, updates were made to the Income and Capital Mandatory and Discretionary Disregards sections within the Means Assessment to improve screen layout and wording. The following changes will be implemented:

- The Income Disregards screen will be updated to align with Government Digital Services (GDS) standards.
- Mandatory and discretionary income payment information will be clearly presented together on one screen.